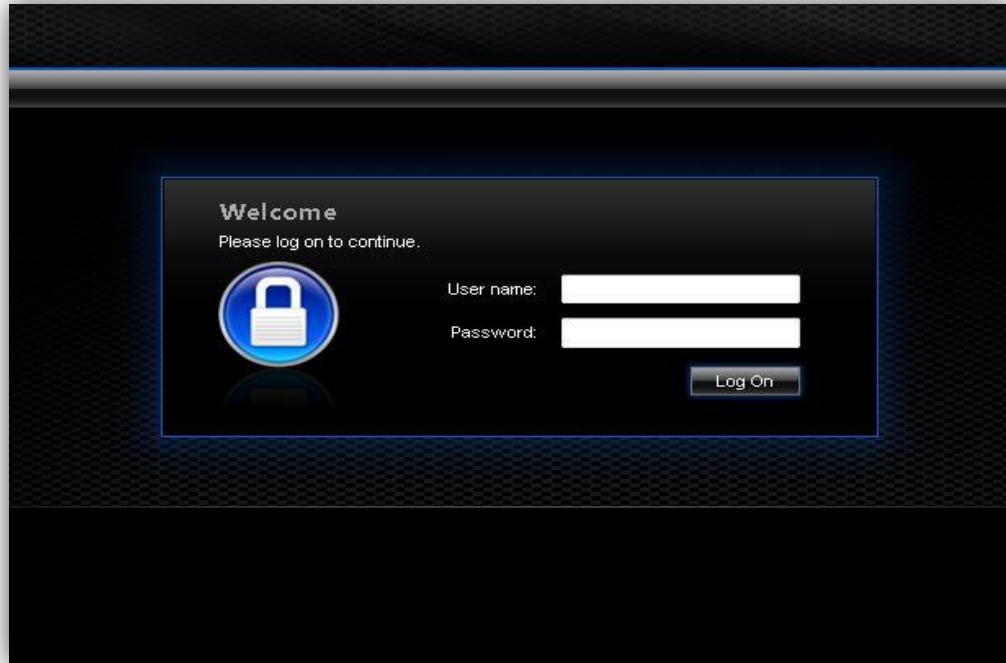


Remote Access to Epic Hyperspace

Connecting to the Citrix Access Gateway

- 1) Open a web browser and type <https://sfhconnect6.stfranciscare.org>



- 2) When logon screen comes up, enter your credentials (same credentials you use when logging in to a PC at Saint Francis) and click **Log On**
- 3) A page will open with a link to download the Citrix Access Gateway plug-in. Download and install this plug-in. This plug-in will run as a service on your PC. Each time you connect to the webpage and login, this plug-in will initiate and create the secure SSL VPN connection.
- 4) After installation of the plug-in, you will be redirected to the Application webpage. At this point, you have full access to the Saint Francis network. You can utilize shortcuts on the Application webpage or connect to devices on the SFH network via tools on your PC (ie RDP – Remote Desktop Connection).
- 5) If the plug in does not auto install you will need to install it. Under **Enterprise Web Sites**, there is a link to **Citrix Client**. This link will bring you to a page that has the Citrix

client as well as installation instruction. Once installed, you can connect to Citrix applications.



If the Citrix client is not installed on your computer, you will need to download and install it.

Install Instructions:

- 1) Right click on the below link and select **save target as**
- 2) After file is downloaded, double click on it to install. If **Open File – Security Warning** pops up, click **Run**.
- 3) When install is finished, click **OK**
- 4) You are now able to run your Citrix **Applications**.

[Windows Citrix client download](#)

The Apple Mac Citrix Client:

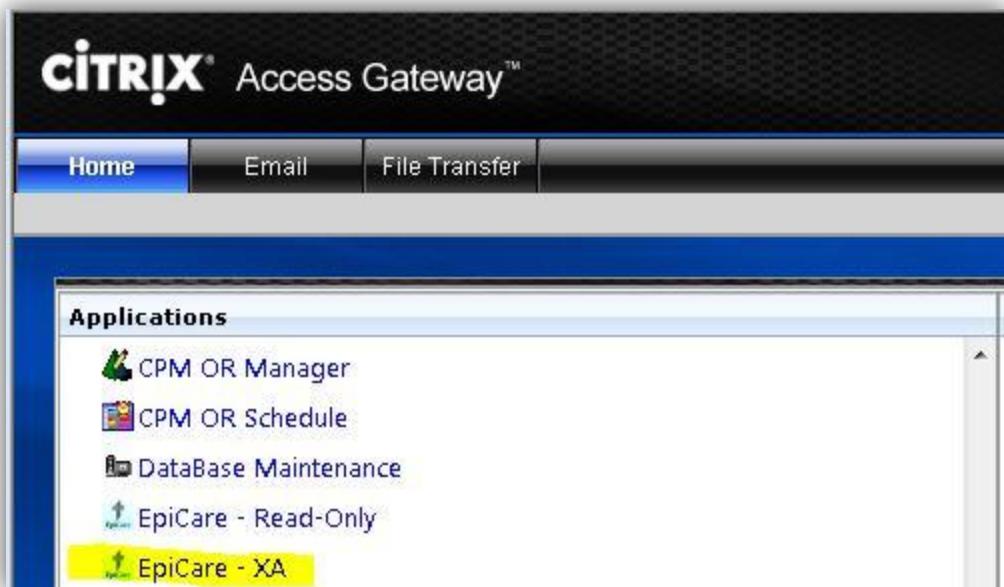
[Mac Citrix client download](#)

Cisco VPN Clients:

[Cisco Anyconnect Client](#)

[CISCO VPN CLIENT INSTALLATION](#)

Locate the application you would like to access on the left side of the page under "Applications".



- 6) When you are ready to end your Citrix Access Gateway session, you can log off once of two ways:
 - a. Click on **Log Off** on the upper right hand portion of the Application webpage **OR**
 - b. Right-click the Citrix Access Gateway plug-in icon on the lower right taskbar.
When the menu pops up, click **Log Off**. Then select **Yes** on the popup box.