

Life Laboratories Annual Notice to Physicians

September 2023

Dear Colleague:

Life Laboratories is committed to complying with all guidelines set forth by the Federal Office of the Inspector General (OIG), The Center for Medicare and Medicaid Services (CMS), and the Department of Health and Human Services (DHHS). The laboratory participates in a Compliance Program to ensure that current federal regulatory policies are appropriately implemented and enforced. This Program also supports the fundamental mission of Life Laboratories to provide the highest level of patient care.

Under the OIG Compliance Program Guidance for Clinical Laboratories, all laboratories are required to send annual written notification to physicians and providers outlining policies and procedures for the ordering and billing of tests for Medicare beneficiaries.

This letter serves as our 2023 annual notice with the focus on:

- Medicare's Medical Necessity Requirements, including a sample ABN;
- 2. Components of the approved profiles, including the Medicare fee rate;
- 3. Life Laboratories Reflex tests;
- Ordering and Reporting Guidelines; and
- Preauthorization of laboratory orders

A number of third party payers, including Blue Cross, Tufts, Cigna, and United Healthcare have implemented policies similar to the Medicare National Coverage Determination Guidelines and are now requiring a medically necessary diagnosis and/or prior authorization (for molecular and genetic testing). Life Laboratories will not be able to perform these tests without either a medically necessary diagnosis or documented prior authorization from the insurer, or the patient's written acceptance that they will be responsible for the cost. The prior authorizations must be completed by the ordering provider and accompany the requisition.

Please review the guidelines online at https://www.trinityhealthofne.org/find-a-service-or-specialty/life-labs-compliance. We encourage you to share this link with your staff.

If you have any questions regarding this letter or the attachments found on the link above, please contact Dr. Grunes at (413) 748-9576.

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